

2019 ANNUAL REPORT

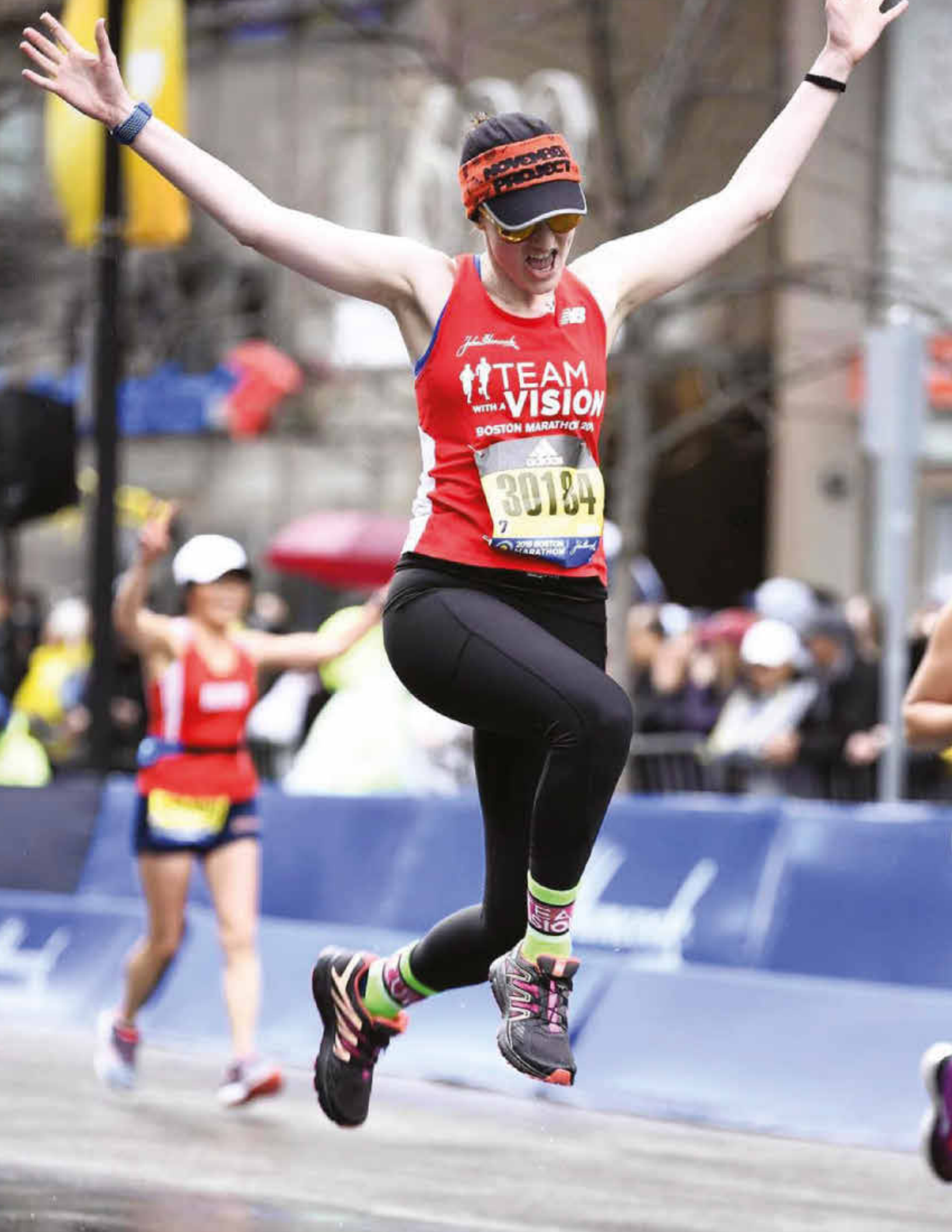


EMPOWER

IMPACT



TRANSFORM



MAB Community Services (MAB) is rooted in a strong belief in the value of every human being. MAB is dedicated to helping people compensate for their disabilities, whether it's vision loss, developmental disabilities, behavioral health challenges, or a brain injury, so they can live full and satisfying lives in their community. Everyone has the right to pursue a full life and we have a rich array of strategies focused on supporting that pursuit.



Having a compelling mission puts a huge responsibility on MAB to be effective. To transform lives, not just to go through the motions. So, I'm particularly proud of the major strides we've made this year in strengthening all our programs, to, in fact, do what we say we're doing, to fill in the gaps, to create high-performance teams to accomplish ambitious goals.

It's clear that our accomplishments depend on the quality of our amazing staff. Therefore, we are proud of the investment we made this year to increase our capacity in Human Resources, to become the employer of choice. By strengthening staff development, we are increasing our ability to recruit and retain the best staff in this full-employment economy.



In Massachusetts Association for the Blind and Visually Impaired's programs, we're getting national attention for our strategies to teach seniors how to use technology to compensate for their vision loss. We've expanded our assistive technology training to seven sites and are continuing to grow. We are fully embracing technology as the best strategy to even out the playing field for individuals with vision loss. We are also partnering with Boston University's Innovate@BU initiative to have their students develop solutions to some of the biggest problems that blind people face. We're also addressing the difficulty of emotionally adjusting to vision loss head-on, by embedding peer counselors in our support groups. The early results are promising.

At the Ivy Street School, we're increasing the supports we provide to help students achieve their goals of becoming contributing members of society once they graduate, while continuing to improve their progress as students. Their success in jobs, higher education, and living independently, is gratifying.

In MAB's Adult Disability Services' programs for adults with cognitive impairments, we're taking on an increasingly larger role in helping individuals with brain injury to move out of nursing homes and rebuilding their lives. We're building five group homes to serve this population in Central Massachusetts, bringing our total number of group homes to 24; 42% focused on brain injury.

We are proud of what we've accomplished and excited about moving forward. Thank you for everything you do to support MAB. We couldn't have done it without you. We invite you to be part of our future.

A handwritten signature in black ink that reads "Barbara Salisbury".

Barbara Salisbury
Chief Executive Officer

A handwritten signature in black ink that reads "Michael F. O'Friel".

Michael O'Friel
President, Board of Directors

YEAR IN REVIEW

MAB Community Services is committed to creating opportunities and transforming the lives of individuals with a range of disabilities. Since 1903 MAB has focused on providing the support programs and services necessary for everyone to live full and satisfying lives.



JULY

Whole Kids Foundation awards a grant to support Ivy Street School's garden program.



AUGUST

MAB ADS meets with town representatives in Dedham about opening of new community-based home.



SEPTEMBER

Michelle Garcia Winner – "Social Thinking®" founder and CEO is guest lecturer for the John Pratt Memorial Lecture. Susan Whitehead announces \$150k grant challenge.



OCTOBER

MAB Community Services' annual meeting titled, *Brain Injury Services in Massachusetts: A Life Worth Living*, reviewed the state of services for residents living with acquired brain injuries ten years after the landmark class-action settlement (Hutchinson v. Patrick) was reached.



NOVEMBER

Abby and Kenn Elmore, Cottage Farm Neighbor, host Team With A Vision athletes and supporters.

DECEMBER

Student run coffee shop at Ivy Street School revitalized courtesy of a grant from the Massachusetts Charitable Mechanic Association.





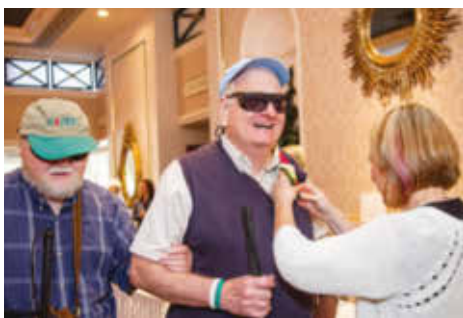
JANUARY

Dangerous Vision recording begins. The podcast is hosted by Randy Cohen board member of MAB Community Services and Senior Lecturer at Harvard Business School.



FEBRUARY

The Gibney Family Foundation awards its largest grant to date, to MABVI to develop sustainable resources that foster independence, including expansion of statewide volunteer program.



MARCH

MAB Community Services gratefully receives its first grant from the Hearst Foundations to support integrated care and interventions benefiting over 1,400 seniors living with vision loss.

APRIL

MABVI's Team With A Vision runners placed first in the men's and women's Visually Impaired Division of the Boston Marathon.



MAY

AIRA, MABVI and the MBTA participate in six-month pilot program to offer AIRA services free for commuters as well as free training sessions provided by MABVI.



JUNE

88% of Ivy Street School's graduating students received their high school diplomas with others earned certificates of completion.



COMMUNITY PARTNERS

Honoring partnerships that have impact, empower and transform lives.



THE HAMILTON FOUNDATION

for their support of MAB and for impacting the lives of hundreds of Greater Boston individuals with disabilities and to the longstanding support of former Chairman, Harold Brown, who passed away this spring.

JOHN HANCOCK

for being a supporter of Team With A Vision and for their continued support of The Boston Marathon and nonprofits through the John Hancock Marathon Non-Profit Program.



COMMUNITY ROWING INC.

for supporting Ivy Street School students as they learn discipline, confidence, self-control, and teamwork through rowing.



J.P. LICKS

for providing Ivy Street Students with vocational training and skills and an opportunity to learn on the job.





ALLEN WRIGHT

for his years of dedicated service facilitating volunteer trainings and volunteering to support MABVI's Access Technology Training Centers.

TARA BHATT AND FAMILY

for volunteering and performing numerous outstanding meaningful tasks to support her consumer.



LIONS OF MASSACHUSETTS

for their dedicated commitment to growing and strengthening MABVI's One-to-One Volunteer Program.

JOE WALSH, ADAPTIVE SPORTS NEW ENGLAND

for his tireless dedication to supporting athletes, of all abilities, throughout New England.



COMMUNITY ECONOMIC DEVELOPMENT ASSISTANCE CORPORATION (CEDAC)

for providing the financial support for housing that allows individuals with brain injuries to live in the community.

FRIENDLY'S

for providing employment and a sense of pride for individuals with disabilities.

SENATE PRESIDENT HARRIETTE L. CHANDLER

for her leadership in passing the acquired brain injury legislation in the state of Massachusetts.



MAB ADULT DISABILITY SERVICES

Providing support to individuals with disabilities so they can live full and satisfying lives in the community, one house, job, or new skill at a time.

100

years of service by MAB employees recognized as part of the ADS Stalwarts program.



24/7

operating hours of MAB ADS.

120

paint brushes were used by art therapy group participants.



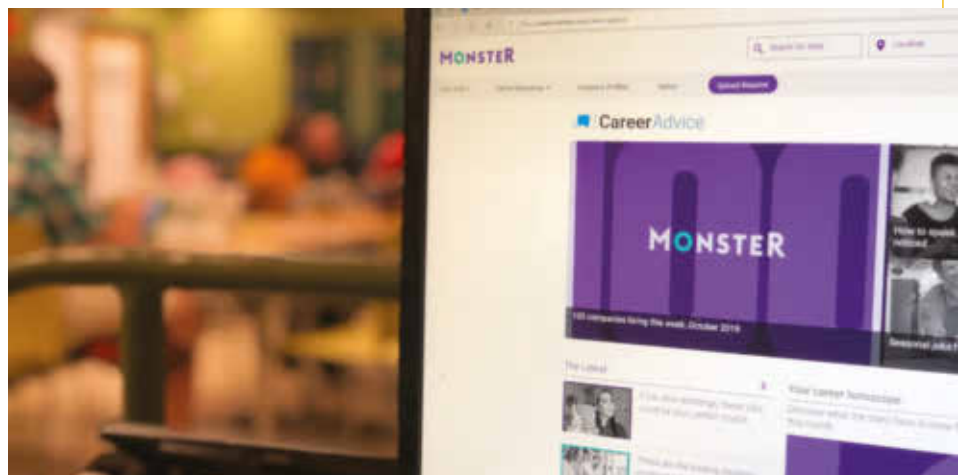
1

new mobile garden business started.



284

individuals served.



1,000

hours spent by MABWorks participants searching online for the perfect community job.

TRANSFORM

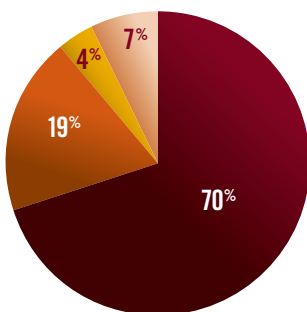


Vinnie loves food. Growing up, his mother taught him how to roast peppers without scorching them and his father taught him how to make the tomato sauce sweet, by keeping the seeds out. Vinnie parlayed that love of cooking into a very successful culinary career working at some of the finest restaurants and as a private chef.

That all changed one night when he was in a near fatal car accident. Vinnie suffered a traumatic brain injury, damaging his frontal lobes and lost all his hearing in one ear. For more than two years Vinnie was in hospitals, going from the Mass General to Spaulding and finally to a rehab facility in Worcester.

Eager to move out of the rehab hospital, he moved to a group home in Waltham, but not being able to do what he wanted, when he wanted, made him feel like he was in prison. A MAB vocational counselor helped him find a job at the 99 Restaurant and he was able to move back home to the house his grandmother bought in 1939. Acquired Brain Injury waiver staff are now helping him develop the skills he needs to achieve the life he wants for himself; to get a job that he feels good about, and to provide the supports he needs to make life manageable.

He's currently working at Pizza Hut making 80 pizzas a day. He's eager to move up to a job that makes him feel proud. Although it's been frustrating having to start over, Vinnie feels lucky to be alive.

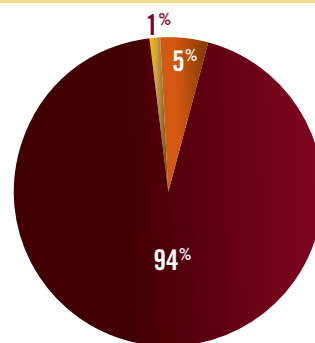


Total Expenses

Payroll	70%
Housing/Rent	19%
Direct Program Support	4%
Telecommunications, Training, Printing, Misc.	7%

Total: \$14,788,602*

*excluding Administration and Fundraising



2019 Revenue

Federal Contracts/Reimbursement	5%
State Contracts	94%
Fundraising	1%

Total: \$16,301,709

1,190

hours spent in competitive employment by students in the Cottage Farm Program.



10

college courses students have enrolled in.

3,966

Ivy Bucks earned by students through positive behavioral interventions and support.



36

hobby horses used in *Extravaganza!* student and staff dance performance.



58

students served.

1,000

hours of direct, home and community-based occupational therapy services provided to young adults by Skills for Life Occupational Therapists.



EMPOWER

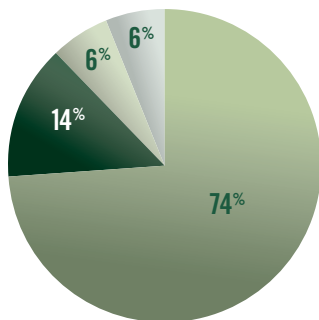
Since graduating from the Ivy Street School in 2018 Luis is living his best life. He moved from a group home to his first apartment, he earned his drivers permit and is in the process of getting his drivers license, he has been accepted to culinary school, and he continues to pursue his love of dancing.

Luis credits the team at Ivy Street School for his success; from the educational support he received in the classroom to the support from clinicians who taught him coping strategies.

At this year's graduation ceremony Luis empowered the graduates with words of wisdom.

“Stay focused, don't let people tear you down, follow your dreams, find something that sparks your passion and work hard.”

Wisdom to Empower us all.

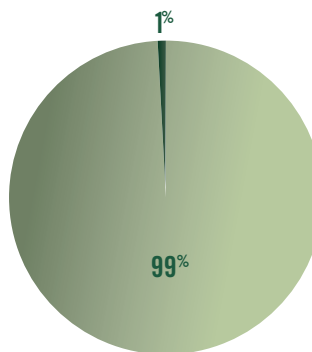


Total Expenses

Payroll74%
Housing/Rent14%
Direct Program Support6%
Telecommunications,
Training, Printing, Misc.6%

Total: \$6,434,598*

*excluding Administration and Fundraising



2019 Revenue

Tuition99%
Fundraising1%

Total: \$7,628,169

Supports individuals so they successfully adapt to living with vision loss. Through vision rehabilitation, an expanding volunteer program, statewide peer support groups, and access technology centers, MABVI creates innovative programs.

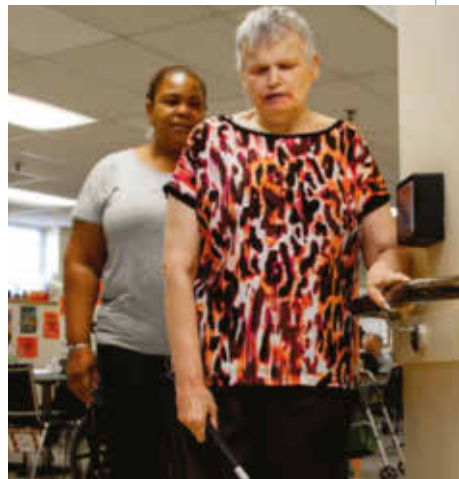


18,624

Celtics fans cheered as Executive Director Sassy Outwater-Wright is named a Hero Among Us at Boston Celtics game.

1,400

individuals with vision loss were served across the state.



3,513

Orientation and Mobility visits were made statewide.

31

years of service provided to MABVI by longest serving volunteer.



1,319

pieces of technology used at Access Technology Training Centers.



1ST pitch thrown by TWAV athlete Erich Manser at Red Sox home game during marathon weekend.



301

Medical Transportation trips provided.

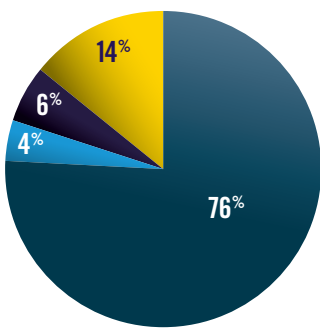
IMPACT

“I loved being in the middle of things. When my kids were young I was in the middle of their lives. When my grandchildren were born I was in the middle of their lives. I was even in the middle of my temple for years. All that changed when I started going blind.” — Rhoda

Rhoda felt as if she was losing so much that she stopped going to the one place she felt truly at home, her temple. She stopped going because she couldn't read the program and didn't feel connected in the same way she had before she lost her vision. The answer was only a mile from her temple—the Access Technology Training Center at the Brookline Senior Center. Here she learned how to use her iPad with all the bells and whistles that can enlarge the print instantaneously.

She also learned how to FaceTime with her grandchildren so she could literally be in middle of their lives again.

“I used FaceTime during one of their birthday parties. I even saw my granddaughter blow out the candles.”

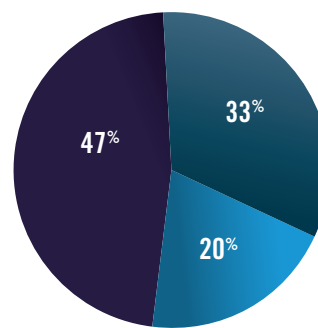


Total Expenses

Payroll	76%
Housing/Rent	4%
Direct Program Support.....	6%
Telecommunications, Training, Printing, Misc.	14%

Total: \$1,842,729*

*excluding Administration and Fundraising

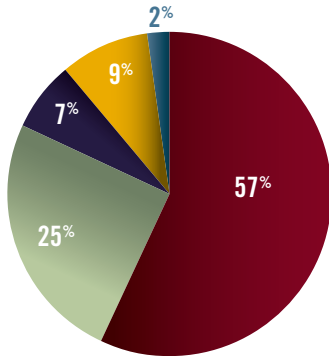


2019 Revenue

Federal/State Government	33%
Insurance Reimbursements	20%
Fundraising.....	47%

Total: \$1,980,101

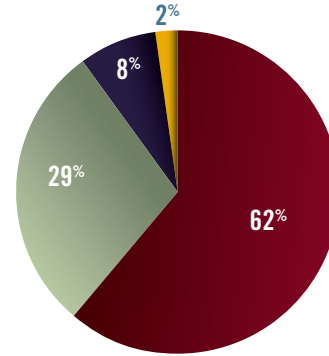
FINANCIALS: YEAR END JUNE 30, 2019



Total Expenses by Program

Adult Disability Services.....	57%
Ivy Street School	25%
Mass Association for the Blind	7%
Administration and Marketing	9%
Fundraising.....	2%

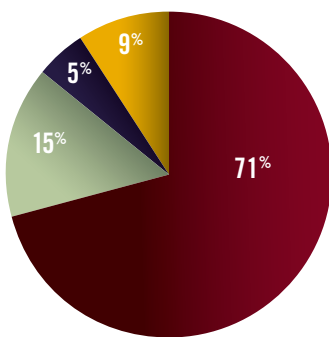
Total: \$25,818,046



Total Revenue by Program

Adult Disability Services.....	62%
Ivy Street School	29%
Mass Association for the Blind	8%
Unrestricted	2%

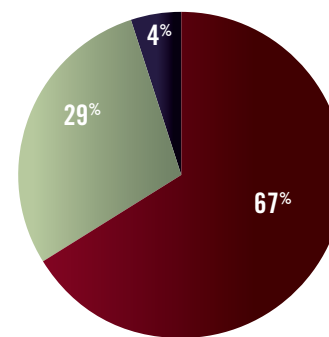
Total: \$26,387,791



Total Expenses by Cost Center

Payroll	71%
Housing/Rent	15%
Direct Program Support.....	5%
Telecommunications, Training, Printing, Misc	9%

Total: \$25,818,046



Total Revenue by Source

Government/Reimbursement.....	67%
Tuition.....	29%
Fundraising.....	4%

Total: \$26,387,791

DONORS

\$100,000+

The Gibney Family Foundation

The Hearst Foundations

Memorial Foundation for the Blind

Suzanne Pratt

\$50,000+

Rebecca and Scott McGrath

Susan Whitehead

\$25,000+

The Barbara Epstein Foundation Inc

The Boston Foundation

CTA Foundation

The Hamilton Company Charitable Foundation

Liberty Mutual Foundation

Ralph Muller

\$15,000+

Attorney Roland L. Milliard Client Fund

Sheila and Dan Berlin

Janice and Kenneth Cunningham

Dorothy S. Grant Trust

George E. Curtis Charitable Trust

Healthy Vision Association

Suzanne and Steven Kaitz

MEDITECH

Jenny Netzer and Ellis Seidman

Lee Ann and Michael O'Friel

Richard and Susan Smith Family Foundation

US Trust, Bank of America/ S. Elizabeth O'Brien Trust

Winifred L. Frykberg Trust

\$10,000+

Cognex Corporation

Delta Gamma Foundation

Kristin Forbes and Steve Calhoun

Grand Circle Foundation, Inc.

Horace A. Moses Foundation

Massachusetts Charitable Mechanic Association

Miss Wallace M. Leonard Foundation

Edgaro Navarro

Nutter McClenen & Fish LLP Client Fund

Judy Paprin and Richard Anders

Patrick W. and Alfred E. Farrah Charitable Gift Fund

Barbara and Luke Salisbury

Alan Spiro

\$7,500+

Brookline Community Foundation

Digital Federal Credit Union

Elaine Ellenbogen

Jay Lupica

M Parritt – William G Parritt Fund

Rebecca and Jeff Trachsel

\$5,000+

Aira Tech Corporation

Alice C.A. Sibley Fund at the Greater Worcester Community Fund

Blue Cross Blue Shield of Massachusetts

Boston Evening Clinic Foundation

Bushrod H. Campbell and Adah F. Hall Charity Fund

Audra and Randy Cohen

East Boston Savings Bank

Eastern Bank Charitable Foundation

Stephanie Fidel and Mark Huberman

Foley Family Irrevocable Trust

Foundation M

Heidi and Richard Hunter

Hub International

Consuelo and John Isaacson

Lincoln and Therese Filene Foundation

Marshall Home Fund

Nashoba Valley Community Healthcare Fund: Greater Lowell Community Foundation, and the Foundation of North Central Massachusetts

Margaret Pauley

Jeanne and Mike Widmer

\$2,500+

Alexander, Aronson and Finning

Allington LLC and the Emello, Breen, and Perri Families

American Online Giving Foundation

Baker Root Family Foundation

Bank of America Charitable Gift Fund

Barbara Mitchell Fund, Bank of America, N.A., Trustee

Teresa Belmonte and Spencer Warnicke

Car Donation Line

Education First

Hemenway & Barnes LLP

Camilla and George Hertz

Andrea G. Levitt and Antoine G. Hatoun

Lions Club of Waltham

MathWorks

Dan O'Neil

Don Rodman

Kathleen and Doug Tarella

Joan FitzGerald

Alison H. Wintman

\$1,000+

Lynne Adams and George Fifield

Beth-horon Lodge A.F. & A.M.

Shon and Robert Beury

Brookline Bank

Beverly and Robert Brown

David Brown and Benjamin Perkins

Chin Family





On John Pratt

“John was at the heart of the development of Whitehead Institute,” says Whitehead Founding Director David Baltimore. “One of the luckiest things that ever happened to me was that I was introduced to him.” Many felt the same way, as John was at the center of so much when he lost his battle with cancer in early 2012. He was the heart of the Whitehead, the board of MAB Community Services, and of course, his family. A year later the John Pratt Memorial Lecture was launched as a way to keep this legacy alive.

On John Pratt Memorial Lecture

The John Pratt Memorial lecture is dedicated to facilitating the impact of research on practices in special education in order to improve student outcomes. The lecture serves as a springboard for launching initiatives in special education which often become best practices for the industry. The lecture was endowed by the many friends of John Pratt and by major gifts from Susan Whitehead and Susanne Pratt.

Challenge Grant

Suzanne Pratt is responsible for the successful launch of this lecture series as well as key decision maker for the selection of keynote speakers for each lecture. Mrs. Pratt is credited not only with engaging the speakers but Whitehead Institute Board of Director and Philanthropist Susan Whitehead. This engagement led Ms. Whitehead to issue a matching gift challenge and with a major gift from Suzanne Pratt, we are thrilled to share that the lecture is endowed.

A Name Change

Suzanne Pratt cared about the same issues John cared about. Her legacy is as significant as John's so with this major gift it seems appropriate to rename the lecture The John and Suzanne Pratt Lecture.

Nancy and John Cleary	Karen Quigley and Russell Hensel
Kathleen and Jack Corrigan	Robert Quigley
Coverys Community HealthCare Foundation	William Raeder
Crosby's Markets, Inc.	Kim Storey and Douglas I. Katz
Judith and James Goddard	Deborah and Vassilios Raptopoulos
Alex Goh	Carol and Paul Rose
Pamela Goodman and Michael Shwartz	Nancy and Joel Rosenhaus
Greater Lowell Community Foundation	Thomas Samuelson
Suzanne Grethen	Rachel Segall and Tony Hurley
Christine and David Hardten	Barry Shrage
Louisa and Roger Hayward	Katharine Silbaugh and Daniel Jurayj
Health New England	Elaine Sismon and Martin Frisdon
Virginia Melendez and Walter Holmes	Carol and Ted Steinman
JAGG Resources	Kit and Charlie Stover
Kate's Voice	Dan Streetman
Nancy D. Kidder	Constance and Edward Sullivan
The Lewis Family	The Norfolk and Dedham Group
Michele Liguori and Christopher Moriondo	Tory and David Whitlock
Moses Michael Hays Lodge A.F. & A.M.	Whole Kids Foundation
National Charity League-Middlesex Chapter	\$500+
Network for Good	AmazonSmile Foundation
Philadelphia Insurance Companies	American Plumbing & Heating
Plumbers and Gasfitters Local Union 12	Sukie and David Amory
	Anonymous
	Barbara and Danny Arnold
	Jessie Arnold



1 family, 5 generations, and 59 family members, this is The Gibney Family Foundation (TGFF).

By involving family members, investing in the work of non-profits, and inspiring the community at large, members of the Gibney Family have been able to offer sustainable solutions for independence.

CEO Tracy Wasden shared:

“As a 3rd generation Gibney, I believe that in order to be a change agent you need to be active in that change. It is just as important for the Foundation to invest as it is to be involved. Being engaged in this cause allows us to promote new accessible technologies to eliminate gaps in services and focus on supporting others to live more independently.”

The partnerships the Gibney family forges are passed down to new generations. Last spring, Tracy brought her two children to MABVI so they could learn first-hand about MABVI’s work. These visits allow the family to learn the programs while also being a part of the creative solutions that spark the change.

“TGFF is pleased to have made our largest gift this year, which will allow MABVI to expand recent recruitment and retention solutions to meet the enormous need for volunteers, sustain its family volunteer program which involves youth in community service and blindness awareness, and design a new leadership initiative for volunteers and individuals with vision loss, empowering them to be advocates in their communities.”

Julie and Alan Altshuler	Louis Grossman
Carliss Baldwin and Randy Hawthorne	The Hanover Insurance Group
Caroline R. Baumal and Jack Bardy	Dianne Hobbs
Tamme and John Berdahl	The Hohag Anderson Family
Christy and Chip Bergstrom	Joanne Lee
Penelope and Victor Bernstein	Hannah Leeper
Malaina Bowker	Lexington Eye Associates
Cherie Brown	Jaci and Richard Lindstrom
Kathy and Tony Brown	Lions Club of Peabody
Peter Burrows	Lois Feldman Fund at the Greater Worc. Community Foundation
Cindy and David Chapin	Mary Lynch and Reay Brown
Chestnut Hill Realty	Lisa and Erich Manser
Chipotle Mexican Grill	Cydney and David Martel
Christianson Family	Jim and Kelly Mazzo
Craig and Tanya Helms Family Foundation	Mary and Robert McGaughey
Kathleen Craig and Brian Balogh	Jean McGuire
John Defina	Jonathan Min
Dean K. Denniston	Lindsay Montalvo
Delta Gamma Beta Psi Chapter	Julie Moran
Ann Doyle and Jim Stock	The Nadaud Family
Sue and Kevin Drum	O & G Industries, Inc
Emerson Hospital	Ellen M. O'Connor
Sydney and David Feldman	Andrew O'Driscoll
Michael Garrett	Thomas P. Olexa
Amanda and Paul Gordon	Jennifer Ortolani
Susan and Andy Griffiths	Amy and Ryan Pace
	Pipefitters Local 537
	Michael Rinaldi
	Leah Roberts

Roseann Russell and Robert Griffin	William Brevda	Carol and John Manson	Stockcross Financial Services, Inc.
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Linda C. Sharpe	Bryan Area Animal Hospital	Paul McCormack	Seng Hwat Wee
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SP Enterprises Inc.	Judith Beckler Collins and Joseph Collins	Matthew Nadaud	Stephanie Wick Child
Steve Speares		Mary Ellen Neylon and Charles O'Neill	David Yew
Stats Bar & Grill	Christina Colon	Cassandra Nissi	
Sterling Picture Framing	Carolyn Corcoran and Allen Wright	Dan Nissi	
Shelly and Tim Sullivan	Donald Coutu	Sara O'Connor	
Nicola Thompson	Irvine Crane	Lynne O'Reilly	
Caroline Toomey-Gitto and Scott Hyney	Delta Iota Sisters	Leslie Pine and Bob Brier	
Michael Upham	Sharon and Charles Diamond	Joan and Richard Pizzano	
United States Association for Blind Athletes	Sara Drapeau and Kip Bodi	Robert Puopolo	
	Carol Francis	JoAnne and Bill Segal	
	Val and Doug Gage	Adam Recht	
\$250+	Ann Gibbons- Smith	Susan Retik	
Linda and Lawrence Abramson	Ellen Goldberg	Steve Rondeau	
Lauren and Jonathan Adams	Jim Goldenberg	Steven M. Rothstein	
Alpha Graphics of Worcester	Katherine Hart and Vivienne Hau	Maribel Rueda	
Stacy Art	Jennifer Herring	Judith and Robert Sassetti	
Atlanta Alumnae Chapter of Delta Gamma	Thian Khim Holdings	Cindy and Mike Schwartz	
Mary Bablitch and Robert J. Katz	Aleyamma and Benjamin Joseph	Regine Sediva	
Bearphat LLC, DBA Amici Athens	Knoxville Peach	Maudie Shanley	
Elke and Dan Blaetz	Sabrina Kurtz- Rossi & Mark Rossi	Silicon Valley Community Foundation	
Boston Scientific Corporation	James Lee & Family	Simjang Restaurant	
	Lions Club of Reading	The Snider Family	
	Dana Litman	Mary and John Spadazzi	

To make a lasting impact, contact David Brown at dbrown@mabcommunity.org or go to www.mabcommunity.org

Bequests are used to support special initiatives and bequests make it possible for MAB to invest in new programs, create innovative solutions to emerging problems, and sustain current services. For over 100 years, MAB has helped individuals with disabilities live full and satisfying lives. Thank you for supporting our mission and our future.

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MAB ADULT DISABILITY SERVICES

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